



B Healthy B Home B Safe

This isn't business as usual. All of us are affected – our families, our businesses, our communities, and our way of life. While many of us are facing uncertainty, access to your money should never be a source of stress.

For 110 years, First State Bank has been rooted in our community, taking care of our friends and neighbors during many other uncertain times. We'll get through this one too. Just know that **we remain open and ready to serve you** through alternate means.

As part of Governor Holcomb's executive order, our business is deemed essential and we continue to conduct daily business. If you have an immediate need that could bring you into one of our offices, please contact us first to make an appointment. These needs may involve New Accounts, Lock Box, Trust & Wealth Management, Loans or Insurance.

Many routine transactions can be completed quickly and safely through the use of our electronic services or by giving us a call.

- Access your accounts online by using Online or Mobile banking
If you haven't enrolled for online access, it's quick & easy to do. **Enroll now**
- Download the FSB Mobile app where you can view transactions, check balances, make payments, find an ATM or deposit a check.
- Call our Hometown Phone Connection at 574.825.1588 or 1.800.511.1802 to check balances, hear transactions, make transfers or payments.
- Call during business hours to speak with a Customer Service Representative – we'd love to speak with you.

All of our locations with drive thru services are open regular hours to assist you. Drive up, Bike Up, Walk Up, whatever makes sense. All of our ATM's remain available 24/7 as well.

We will continue to provide additional information as changes occur through updates on **Bfirst.bank** and social media. Please remember we're with you through this – and we hope to see you soon!

Sincerely,

D. Joe Caffee
President & CEO